

# PILLAR Connectivity Questionnaire (CQ)

## Instructions and Information

Permit Holders must complete and the Exchange must approve the following questionnaire prior to establishing connectivity to the Exchange. All connections are subject to and governed by applicable laws, regulations and Rules and any applicable user agreement.

### 1. Process for adding Connectivity:

- Step 1: Completed Connectivity Questionnaire (CQ) is sent to Client Relationship Services (CRS) at [CRS@nyse.com](mailto:CRS@nyse.com). Please complete one CQ for each MPID.
- Step 2: When the CQ is approved, CRS permissions the new access type for the next business day and notifies the Permit Holder and the API Technical Support team.
- Step 3: API Technical Support completes any necessary session updates. If a new session is required, please also submit the Session Request Form available at [www.nyse.com/pillar](http://www.nyse.com/pillar).
- Step 4: Permit Holder's new access to the Exchange is complete.
- If a connection is terminated by the Permit Holder, the Permit Holder must notify [CRS@nyse.com](mailto:CRS@nyse.com) within one business day.

2. The full text of rules referenced in this Connectivity Questionnaire can be found at [www.nyse.com/regulation](http://www.nyse.com/regulation).

### 3. Permit Holder and Contact Information

Permit Holder Firm Name:	Web CRD™ Number:
Business Contact:	Business Contact E-Mail:
Compliance Contact:	Compliance Contact E-Mail:

### 4. Details

MPID requesting access to:  <input type="checkbox"/> NYSE Arca Equities <input type="checkbox"/> NYSE Arca Options <input type="checkbox"/> NYSE American <input type="checkbox"/> NYSE Amex Options <input type="checkbox"/> NYSE Equities	<b>MPID:</b>  _____
Will this MPID be accessing the exchange via a direct session or through a NYSE Service Bureau*?  <b>*Service Bureau must sign in Section 5</b>	<input type="checkbox"/> Direct (FIX) <input type="checkbox"/> Direct (Binary) <input type="checkbox"/> Service Bureau (SB Name: _____ )
Will this MPID be used by a customer or affiliate of the Permit Holder?  If Yes, please list the customer or affiliate name:	<input type="checkbox"/> Yes <input type="checkbox"/> No  _____

**By signing this Connectivity Questionnaire:**

- The Permit Holder represents that it has established reasonably designed regulatory policies and procedures and pre-trade risk management systems pursuant to applicable Rules and federal rules over the order flow that is sent through this connection.
- The Permit Holder confirms having established reasonably designed regulatory policies and procedures to monitor order flow pursuant to SEC Rule 15c3-5.
- The Permit Holder understands that this route is not to be used for any other purpose or for any other entity other than what is documented in this Connectivity Questionnaire

Name and Title (Printed)	
Name (Signature)	

Please return to Client Relationship Services via email at [CRS@nyse.com](mailto:CRS@nyse.com).

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### 5. Service Bureau Authorization

Permit Holder Firm Name:		MPID:	
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The undersigned, as an approved NYSE Service Bureau, agrees to provide access to the NYSE Platform for the above mentioned Permit Holder per the information outlined in this Connectivity Questionnaire and in accordance with the NYSE Service Bureau Connection Agreement, or other applicable NYSE Agreement.

Service Bureau Company Name:	
Authorized Signature:	
Name and Title:	
Phone:	
E-Mail:	

Please return to Client Relationship Services via email at [CRS@nyse.com](mailto:CRS@nyse.com).