



# PILLAR EQUITIES COMMON CLIENT SPECIFICATION

**NYSE**  
**NYSE AMERICAN**  
**NYSE ARCA**  
**NYSE TEXAS**  
**NYSE NATIONAL**

Version  
2.4p

Date  
August 7, 2025

## Preface

### DOCUMENT HISTORY

The following table provides a description of recent changes to this document.

Version	Date	Change Description
<b>2.2a</b>	Jan 15, 2019	Updated 3.6 (Order and Trade IDs) for NYSE tape migration to Pillar Removed obsolete Security Status values 3,6,T, and R Removed obsolete Halt Conditions S and Z Updated Price 1 & 2 and Time field of Sec Status msg to conform to the above.
<b>2.2b</b>	Apr 30, 2019	Updated Security Type to use the standardized values for Pillar powered markets - NYSE Tape A Pillar Migration.
<b>2.2c</b>	May 21, 2019	Updated Section 10.2 for Symbol Index Mapping File delivery time.
<b>2.3</b>	June 21, 2019	Added support for NYSE Chicago Updated Section 5 with the Pillar Request Server Refresh/Retransmission service Updated Section 9 with the Pillar Request Server certification.
<b>2.3a</b>	Oct 28, 2019	Corrected 'Security Type' to be Pillar standard after Tape A migration (Msg Type 3). Removed '0x20' value for Halt Condition in Security Status (MsgType34). Corrected sourceID field to be 10 characters for all message types.
<b>2.3b</b>	Nov 8, 2019	Updated Section 9 - Priming messages for Pillar Publishers will be Sequence-Reset messages.
<b>2.3c</b>	Nov 29, 2019	Clarified Section 5.1.7 - With the Pillar implementation, clients should use the LastSeqNum in the RefreshHeader for symbol-based recovery.
<b>2.3d</b>	Feb 28, 2020	Added Long-Term Stock Exchange, Inc. (LTSE) Participant ID 'L' - Industry Activation Effective 04/17/2020
<b>2.4</b>	Aug 28, 2020	CTA Regulatory Initiative - Updated Halt Reason Codes on msgtype 34 for primary securities - Section 5.2.
<b>2.4a</b>	Nov 30, 2020	Retransmission Request quotas increased from 5,000 to 10,000 in Section 6 Replace BATS with CBOE. Replaced XDP with proprietary data feed.
<b>2.4b</b>	Dec 17, 2021	Added Publication of security status = B (Begin accepting orders via the Pillar Gateways) - MsgType 34 referenced in Section 5.2 Update price fields in all message types from unsigned binary integer values to signed binary integer values - referenced in Section 4.5. Updated IP address spreadsheet link
<b>2.4c</b>	Feb 18, 2022	Updated filenames and file delivery time for the Symbol Index mapping files in Section 11.
<b>2.4d</b>	Mar 4, 2022	Updated filename for Symbol Index Mapping files (removed timestamp) in Section 11. Clarification on negative prices - Section 4.5
<b>2.4e</b>	Mar 21, 2022	Updated branding to new NYSE branding. No content changes.
<b>2.4f</b>	May 4, 2022	Clarified 'ORDERID' field in Section 3.6

Version	Date	Change Description
2.4g	Oct 20, 2022	Clarified Denial of Service in Section 5.1.10  Corrected typo in Section 9.2 for publicftp URLs.
2.4h	Nov 9, 2022	Added more clarity in Section 7.4.3 for Refresh responses when less number of securities on a specific channel.
2.4j	Feb 22, 2024	Added 6 (suspend) as a valid value in security status and halt condition fields of MsgType 34, and added back FINRA (D) as a valid value for SSR Triggering Exchange ID field. Clarified in section 5.1.3 Request Quotas that quotas are maintained at a client ID level, not channel level.
2.4k	Jul 25, 2024	Updated Section 8.4 Proprietary Data - Production Hours to account for new feed start time of 2:00am ET Clarified packet header expectations in Section 7.7 Heartbeat Response Message
2.4l	Nov 15, 2024	Updated support contact information
2.4m	Jan 13, 2025	Updated Symbol Index Mapping file (Section 9.1): <ul style="list-style-type: none"> <li>Replaced "Bloomberg BSID" with "Security Type"</li> <li>Replaced "Bloomberg Global ID" with "Reserved"</li> </ul>
2.4n	Mar 28, 2025	Rebranded NYSE Chicago to NYSE Texas
2.4o	May 17, 2025	Updated Symbol Index Mapping Message (Msg Type 3) to support "Exchange Code" of "M", representing NYSE Texas Updated Symbol Index Mapping File to support "Listing Market" of "M", representing NYSE Texas
2.4p	August 7, 2025	Added value of "G" to SSR Triggering Exchange ID field in Security Status Message (Msg Type 34) in support of 24X launch  Updated Symbol Index Mapping file (Section 9.1): <ul style="list-style-type: none"> <li>Renamed "UOT" with "Round Lot"</li> </ul>

## REFERENCE MATERIAL

The following lists the associated documents, which either should be read in conjunction with this document or which provide other relevant information for the user:

- [ICE Global Network](#)
- [NYSE Symbology Specification](#)
- [IP Addresses](#)

## CONTACT INFORMATION

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## FURTHER INFORMATION

- For additional product information please visit the [NYSE Real Time Market Data](#) pages.

For updated capacity figures, visit our [capacity pages](#).

## TABLE OF CONTENTS

### Preface 2

Document History .....	2
Reference Material .....	3
Contact Information .....	3
Further Information .....	4
<b>1. Introduction .....</b>	<b>6</b>
1.1 Receiving Real Time Market Data .....	6
<b>2. Packets and Heartbeats .....</b>	<b>7</b>
2.1 Packet Header .....	7
2.1.1 Packet Header Structure .....	7
2.2 Heartbeats .....	7
<b>3. Message Field Content .....</b>	<b>8</b>
3.1 Message Header .....	8
3.1.1 Msg Size Field .....	8
3.2 Date and Time Conventions .....	9
3.3 Sequence Numbers .....	9
3.4 Symbol Sequence Numbers .....	10
3.5 Prices .....	10
3.5.1 Maximum Price .....	10
3.6 OrderID and TradeID fields .....	10
3.6.1 Standard Pillar Correlation Rules .....	10
3.6.2 Correlating ID fields in the market data with fields in the order entry API .....	10
3.6.3 Symbol Indexes .....	11
<b>4. Messages Sent by the Publisher .....</b>	<b>12</b>
4.1 Sequence Number Reset Message (Msg Type 1) .....	12
4.2 Source Time Reference Message (Msg Type 2) .....	12
4.3 Symbol Index Mapping Message (Msg Type 3) .....	13
4.4 Symbol Clear Message (Msg Type 32) .....	15
4.5 Security Status Message (Msg Type 34) .....	15
<b>5. Error Handling via the Pillar Request Server .....</b>	<b>18</b>
5.1 Pillar request server .....	18
5.1.1 Request Processing .....	18
5.1.2 Handling Sequence Number Gaps .....	18
5.1.3 Request Quotas .....	19
5.1.4 Retransmission Format .....	19
5.1.5 Recovering from Client Late Starts or Intraday Failures .....	19
5.1.6 Refresh Message Format .....	19
5.1.7 Refreshing Symbol Information .....	20
5.1.8 Symbol Index Mapping Refresh Format .....	20
5.1.9 Pillar Request Server Implementation .....	20
5.1.10 Request Server Denial of Service .....	20
<b>6. Pillar Request Server - Client Request Message .....</b>	<b>21</b>
6.1 Retransmission Request Message (Msg Type 10) .....	21
<b>7. Refresh and Retransmission - Client Response Messages .....</b>	<b>22</b>
7.1 Symbol Index Mapping Request Message (Msg Type 13) .....	22
7.2 Refresh Request Message (Msg Type 15) .....	22
7.3 « Message Unavailable » Message (Msg Type 31) .....	24
7.4 Refresh Header (Msg Type 35) .....	24

7.4.1	Shortened Refresh Header.....	24
7.4.2	Refresh Example .....	25
7.4.3	Header Fields in the Refresh Channels.....	25
7.4.3.1	Refresh response to a request for all Symbol Index Mapping messages .....	25
7.4.3.2	Refresh response to a request for a single Symbol Index Mapping message .....	25
7.4.3.3	Refresh response to a request for a full refresh of all symbols.....	25
7.4.3.4	Refresh response to a request for a full refresh of a single symbol.....	26
7.5	Pillar Request Server - Response Messages.....	27
7.6	Request Response Message (Msg Type 11).....	27
7.7	Heartbeat Response Message (Msg Type 12).....	27
<b>8.</b>	<b>Operational Information .....</b>	<b>29</b>
8.1	System Behavior on Start and Restart.....	29
8.2	Data Feed Publisher Failover.....	29
8.3	Disaster Recovery Site.....	29
8.4	Proprietary DATA - Production Hours (US Eastern Time).....	30
8.5	NYSE Pillar Cert Testing.....	30
8.5.1	Pillar Request Server Certification.....	30
<b>9.</b>	<b>Symbol Index Mapping File.....</b>	<b>31</b>
9.1	Symbol Index Mapping File Format.....	31
9.2	Symbol Index Mapping File Availability .....	32

## 1. Introduction

### 1.1 RECEIVING REAL TIME MARKET DATA

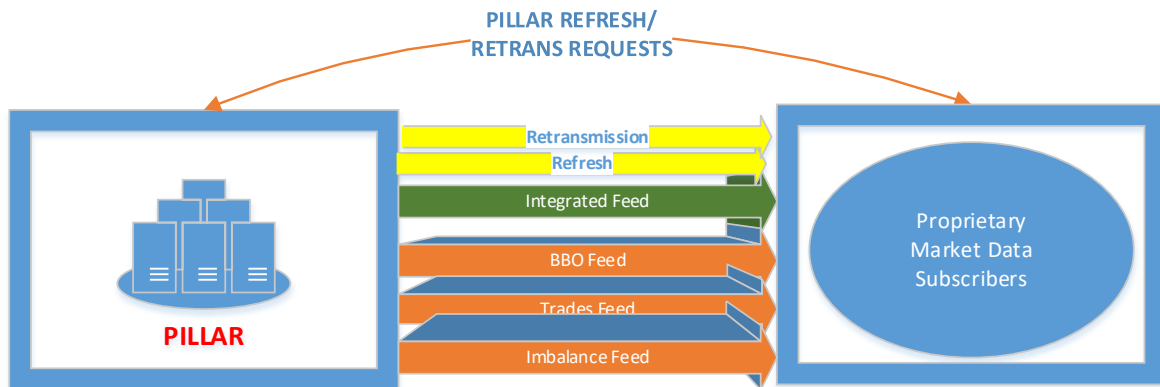
Pillar trading engine publishes real-time proprietary data in the form of messages with fixed length fields. All fields are binary except a very small number that are in ASCII format. For efficient use of the network, the messages are bundled into application packets, and the packets are published via the multicast protocol.

For capacity reasons, packets are routed over a number of predefined data sets called channels. Each channel is duplicated and published to two distinct multicast groups for redundancy. The two redundant multicast groups per channel (called lines) are referred to as line A and line B. The union of the data in all channels that make up a product is called a feed.

The IP addresses and port numbers of the production and test channels for each proprietary data feed can be found at [https://www.nyse.com/publicdocs/nyse/data/IP\\_Addresses.xlsx](https://www.nyse.com/publicdocs/nyse/data/IP_Addresses.xlsx).

A client application receives a product by subscribing to some or all of the channels that make up the feed.

In response to requests for retransmission and refresh, market data is published by the exchange over dedicated multicast channels which correspond one-to-one with the real-time channels.



## 2. Packets and Heartbeats

### 2.1 PACKET HEADER

All packets sent on any proprietary data feed have an Packet Header followed by one or more messages (with the exception of Heartbeat packets which do not contain any messages).

The maximum length of a packet is 1400 bytes, so no message can be longer than 1400 – 16 bytes (max packet size - the length of the Packet Header).

#### 2.1.1 Packet Header Structure

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
<b>PktSize</b>	0	2	Binary	The size of the packet in bytes, including this 16 -byte packet header
<b>DeliveryFlag</b>	2	1	Binary	A flag that indicates whether this is an original, retransmitted, or 'replayed' message. Valid values include: <ul style="list-style-type: none"> <li>▪ 1 – Heartbeat</li> <li>▪ 10 – Failover (see <a href="#">Publisher Failover</a>)</li> <li>▪ 11 – Original Message</li> <li>▪ 12 – Sequence Number Reset Message</li> <li>▪ 13 – Only one packet in retransmission sequence</li> <li>▪ 15 – Part of a retransmission sequence</li> <li>▪ 17 – Only one packet in Refresh sequence</li> <li>▪ 18 – Start of Refresh sequence</li> <li>▪ 19 – Part of a Refresh sequence</li> <li>▪ 20 – End of Refresh sequence</li> <li>▪ 21 – Message Unavailable</li> </ul>
<b>NumberMsgs</b>	3	1	Binary	The number of messages in this packet
<b>SeqNum</b>	4	4	Binary	The message sequence number of the first message in this packet
<b>SendTime</b>	8	4	Binary	The time when this packet was published to the multicast channel, in seconds since Jan 1, 1970 00:00:00 UTC.
<b>SendTimeNS</b>	12	4	Binary	The nanosecond offset from the Send Time

### 2.2 HEARTBEATS

To assist the client in confirming connection health, application heartbeats are sent once a minute by the Request Server, and once a second by the real-time publishing servers (data, refresh and retransmissions channels).

A heartbeat consists of a packet containing a Packet Header and no messages. The Packet Header's Delivery Flag is set to 1 and Number Msgs is 0. Since a heartbeat packet contains no messages, a heartbeat does not increment the next expected sequence number. See [Sequence Numbers](#).

Heartbeats sent by the Request Server must be acknowledged by the client. See [Request Server](#).

### 3. Message Field Content

Messages are contiguous data structures consisting of fixed-length fields. No names or 'tags' appear in the message.

- Message fields align on 1 byte boundaries, so there are no filler fields for alignment purposes
- Binary fields are published in Little-Endian ordering
- All ASCII string fields are left aligned and null padded
- Segmentation of messages across packets is not supported, so a message will never straddle a packet boundary.
- The length of a message as actually published may differ from the length of the message structure defined in the client specifications. See [Msg Size Field](#) below for details.

#### 3.1 MESSAGE HEADER

The format of each message varies according to type, but each type starts with a standard 4-byte message header:

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	The size of this message in bytes
<b>MsgType</b>	2	2	Binary	The type of this message

##### 3.1.1 Msg Size Field

In order to handle future releases of proprietary data feeds smoothly, clients should never hard code msg sizes in feed handlers. Instead, the feed handler should use the Msg Size field to determine where the next message in a packet begins. This allows

- Support of data feed format variations among markets
- Client flexibility when revised message structures go live in production

In example 1 below, a message type is defined in the specification to have different lengths in different markets. The trailing field is not published in the Arca market. An Arca-coded client can process NYSE data correctly (but of course cannot use the trailing Volume field without field-specific coding).

##### Example 1: Message type with format variations across markets

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>Msg Size</b>	0	2	Binary	Size of the message. <b>NYSE – 24 bytes</b> <b>NYSE American – 24 bytes</b> <b>NYSE Arca - 20 bytes</b>
<b>Msg Type</b>	2	2	Binary	The type of this message: 998 – Example 1 msg type
<b>SourceTimeNS</b>	4	4	Binary	
<b>SymbolIndex</b>	8	4	Binary	
<b>OrderID</b>	12	4	Binary	
<b>Price</b>	16	4	Binary	
<b>Volume</b>	28	4	Binary	Not published in Arca market

Look at the Msg Size field to know where the next message starts.

Market-specific content

The variable message size can also insulate client code from future field additions that you may not need.

In example 2, an existing message type is 16 bytes long.

## Example 2: Release N

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
Msg Size	0	2	Binary	Size of the message: 16 bytes
Msg Type	2	2	Binary	The type of this message: 999 – Price message example
SourceTimeNS	4	4	Binary	
SymbolIndex	8	4	Binary	
Price	12	4	Binary	

Look at the Msg Size field to know where the next message starts.

In a future release, a four-byte volume field will be added, increasing the Msg Size to 20 bytes.

If the client wishes to delay upgrading his feed handler for the new content, no coding is needed at the time of the release. Proper coding of the MsgSize field up front allows the client to handle the unforeseen 20-byte format. On his own schedule, the client can upgrade his feed handler to process the new field.

## Example 2: Release N+1: a new field is added

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
Msg Size	0	2	Binary	Size of the message: 20 bytes
Msg Type	2	2	Binary	The type of this message: 999 – Price message example
SourceTimeNS	4	4	Binary	
SymbolIndex	8	4	Binary	
Price	12	4	Binary	
Volume	16	4	Binary	New field

Look at the Msg Size field to know where the next message starts.

Unmodified clients can handle longer message structure (but can't benefit from new content)

## 3.2 DATE AND TIME CONVENTIONS

Dates and times are in UTC (Universal Time, Coordinated), and are expressed in nanoseconds since the Unix Epoch (Jan 1, 1970 00:00:00). A complete timestamp consists of two 4-byte fields: seconds since the Unix Epoch, and nanoseconds within the current second, as in a Unix timespec structure.

The Packet Header contains SendTime and SendTimeNS fields to show the time that the packet was published to the wire by the Pillar Publisher.

Most data feed messages additionally contain a timestamp called Source Time to show the time of the Matching Engine event that caused the publication of this message.

Many of the higher message volume data feeds such as Integrated and BBO explicitly publish only the nanoseconds portion of the Source Time in each message. The seconds portion is explicitly published in a [Source Time Reference Message \(Msg Type 2\)](#) once a second.

**Source Time Reference messages are published per Matching Engine partition (per TXN, which is equivalent to the Integrated Feed channel number).**

## 3.3 SEQUENCE NUMBERS

Each message in a given channel is assigned a unique sequence number. Sequence numbers increase monotonically per channel, and can be used to detect publication gaps.

To optimize publication efficiency, the sequence number is not explicitly published in each message. Instead, the Packet Header contains the sequence number of the first message in the packet, along with the number of messages in the packet. Using these fields, the client can easily associate the correct sequence number with each message.

The sequence number combined with the channel ID form a message ID which is unique across the feed.

### 3.4 SYMBOL SEQUENCE NUMBERS

In addition to the sequence number, many message types explicitly include a field called Symbol Sequence Number, which identifies the message's position in the sequence of all messages published by the feed for a given symbol.

Clients who are tracking only a small number of symbols may opt to ignore sequence numbers and track only Symbol Sequence Numbers for each symbol of interest. If such a client ever experiences a Symbol Sequence Number gap, he can request a refresh for that symbol.

### 3.5 PRICES

All 'price' fields are published as signed binary integers. Pillar Equities will not publish negative prices. To interpret a price correctly, the client must use the published price value as a numerator along with the Price Scale Code in the symbol's [Symbol Index Mapping Message \(Msg Type 3\)](#) as follows:

$$Price = \frac{Numerator}{10^{PriceScaleCode}}$$

#### 3.5.1 Maximum Price

It is recommended that at the start of each trading day, firms refer to the Price Scale Code published in the Symbol Index Mapping message. Order and Cancel/Replace messages entered with values larger than the max will be rejected.

- Symbols with price scale code 6, maximum price is \$2,147.48
- Symbols with price scale code 4, maximum price is \$214,748.364; except for orders routed to NYSE Floor Broker Systems which have a maximum of \$9,999.99
- Symbols with price scale code 3, maximum price is \$999,999.999; except for orders routed to NYSE Floor Broker Systems which have a maximum of \$999,999.99

The maximum value is determined on a per symbol basis, adjusted nightly based on closing last sale.

Price Scale	Closing Last Sale Threshold	Max Price
6	< \$500.00	\$2,147.480000
4	>= \$500.00	\$214,748.3640
3	>= \$100,000.00	\$999,999.999

### 3.6 ORDERID AND TRADEID FIELDS

The Order ID and the Trade ID are 8 byte integers (unsigned Little Endian) that uniquely identify an order or an execution. The standard correlation rules are applicable to all markets of NYSE Group.

#### 3.6.1 Standard Pillar Correlation Rules

Order IDs are 8 bytes long and correlate uniquely across markets to the 8 byte OrderID in the gateway Order Ack.

Trade IDs are 4 bytes long and correspond to the lowest 4 bytes of the 8-byte Deal ID in the gateway Execution Report. The Trade ID is unique per ME symbol partition (System ID in the Symbol Index Mapping message), and therefore unique per symbol. Prepend 3 fields to the Trade ID as discussed below to make a unique match across markets to the Deal ID field in the gateway Execution Report.

Order and Trade IDs are valid for the current trading day only.

#### 3.6.2 Correlating ID fields in the market data with fields in the order entry API

By combining a 4-byte Trade ID from an Integrated Feed message with the Market ID and System ID from the Symbol Mapping message as shown below, you can obtain the corresponding 8-byte ID from the gateway API.

The table assumes the client byte ordering is Little Endian. If the client byte ordering is Big Endian, the byte order is reversed.

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
	0	1	Binary	0
<b>System ID</b>	1	1	Binary	Unique ID for a single matching engine instance (Pillar Symbol Partition) found in the Symbol Index Mapping message's System ID field
<b>Market ID</b>	2	2	Binary	ID of the originating market in the Symbol Index Mapping message
<b>TradeID</b>	4	4	Binary	Contents of 4-byte field being disambiguated

Note: NYSE and NYSE Texas - on response messages for orders routed to Brokerplex and NYSE Floor Broker Systems, the OrderID and TradeID values will not correlate with proprietary data.

### 3.6.3 Symbol Indexes

In most proprietary data feeds, symbol-specific referential data is published in a [Symbol Index Mapping Message \(Msg Type 3\)](#) at system startup. Symbol Index Mapping messages appear in each channel only for the symbols that appear in that channel.

The Symbol Index Mapping message includes the ASCII symbol in NYSE format along with a unique ID called a Symbol Index.

Symbol Indexes are the same for each symbol every day and the same across all NYSE equity markets.

If more than one Symbol Index Mapping message is received for the same symbol within a trading day, the correspondence between the Symbol and the Symbol Index will not change, but other field values might. In this case, the latest field values override any earlier values, but do not apply retroactively.

Any client who misses this initial spin can request a refresh of Symbol Indexes by sending a [Symbol Index Mapping Request Message \(Msg Type 13\)](#) to the Request Server. The requested Symbol Index Mapping messages will be re-published over the Refresh channels.

## 4. Messages Sent by the Publisher

### 4.1 SEQUENCE NUMBER RESET MESSAGE (MSG TYPE 1)

This message is sent to reset the Message Sequence Number at start of day, or in response to failures.

This message always appears in its own dedicated packet with a Sequence Number of 1 (the new, reset number). The packet Delivery Flag is normally 12, as on system startup, but during failover events it is set to 10.

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTIO
<b>MsgSize</b>	0	2	Binary	Size of the message: 14 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 1 – Sequence Number Reset message
<b>SourceTime</b>	4	4	Binary	The time when this msg was generated in the order book, in seconds since Jan 1, 1970 00:00:00 UTC.
<b>SourceTimeNS</b>	8	4	Binary	The nanosecond offset from the SourceTime
<b>ProductID</b>	12	1	Binary	The unique ID for this NYSE feed listed in the feed's client specification.
<b>ChannelID</b>	13	1	Binary	The ID of the multicast channel over which the packet was sent.

### 4.2 SOURCE TIME REFERENCE MESSAGE (MSG TYPE 2)

For high-volume feeds such as the Integrated and BBO feeds, this message is sent at the start of every second during periods of active data publication. Unlike some control messages, Source Time Reference messages can come in packets containing market data messages.

The client can concatenate the SourceTime field with the SourceTimeNS field in subsequent market data messages to get full 8-byte Matching Engine event timestamps. The contents of the ID field can be linked via the [Symbol Index Mapping Message \(Msg Type 3\)](#) to the applicable data messages.

See [Date and Time Conventions](#) for more information.

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 16 bytes
<b>MsgType</b>	2	2	Binary	The type of message: 2 – Source Time Reference Message
<b>ID</b>	4	4	Binary	ID of the originating Matching Engine partition to which this message applies. This usage will become standard across all products in future releases.
<b>SymbolSeqNum</b>	8	4	Binary	Reserved for future use. Ignore any content. This usage will become standard across all products in future releases.
<b>SourceTime</b>	12	4	Binary	The time when this msg was generated in the order book, in seconds since Jan 1, 1970 00:00:00 UTC.

### 4.3 SYMBOL INDEX MAPPING MESSAGE (MSG TYPE 3)

This message is published over the real-time data channels at system startup or in the context of a refresh sequence after a Matching Engine or Pillar Publisher failover. It provides referential data for a single specified symbol.

See [Symbol Indexes](#) for more information.

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>Msg Size</b>	0	2	Binary	Size of the message: 44 bytes
<b>Msg Type</b>	2	2	Binary	The type of this message: 3 – Symbol Index Mapping Message
<b>SymbolIndex</b>	4	4	Binary	The unique ID of this symbol for all products within this market. This ID cannot be used to cross reference a security between markets.
<b>Symbol</b>	8	11	ASCII	Null-terminated ASCII symbol in <a href="#">NYSE Symbology</a> .
<b>Reserved</b>	19	1	Binary	This field is reserved for future use
<b>Market ID</b>	20	2	Binary	ID of the Originating Market: <ul style="list-style-type: none"> <li>• 1 - NYSE Equities</li> <li>• 3 – NYSE Arca Equities</li> <li>• 4 – NYSE Arca Options</li> <li>• 5 – NYSE Bonds</li> <li>• 8 – NYSE American Options</li> <li>• 9 - NYSE American Equities</li> <li>• 10 - NYSE National Equities</li> <li>• 11 - NYSE Texas Equities</li> </ul>
<b>System ID</b>	22	1	Binary	ID of the Originating matching engine server.
<b>Exchange Code</b>	23	1	ASCII	For listed equity markets, the market where this symbol is listed: <ul style="list-style-type: none"> <li>• A – NYSE American</li> <li>• L - LTSE</li> <li>• M - NYSE Texas</li> <li>• N – NYSE</li> <li>• P – NYSE Arca</li> <li>• Q – NASDAQ</li> <li>• V - IEX</li> <li>• Z – CBOE</li> </ul>
<b>PriceScaleCode</b>	24	1	Binary	Specifies placement of the decimal point in price fields for this security. See <a href="#">Prices</a> .
<b>Security Type</b>	25	1	ASCII	Type of Security used by Pillar-powered markets <ul style="list-style-type: none"> <li>• A – ADR</li> <li>• C - COMMON STOCK</li> <li>• D – DEBENTURES</li> <li>• E – ETF</li> <li>• F – FOREIGN</li> <li>• H – US DEPOSITARY SHARES</li> <li>• I – UNITS</li> <li>• L – INDEX LINKED NOTES</li> <li>• M - MISC/LIQUID TRUST</li> <li>• O – ORDINARY SHARES</li> </ul>

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
				<ul style="list-style-type: none"> <li>• P - PREFERRED STOCK</li> <li>• R – RIGHTS</li> <li>• S - SHARES OF BENEFICIARY INTEREST</li> <li>• T – TEST</li> <li>• U – CLOSED END FUND</li> <li>• W – WARRANT</li> </ul>
<b>Lot Size</b>	26	2	Binary	Round lot size in shares.
<b>PrevClosePrice</b>	28	4	Binary	The previous day's closing price for this security.
<b>PrevCloseVolume</b>	32	4	Binary	The previous day's closing volume for the security.
<b>Price Resolution</b>	36	1	Binary	<ul style="list-style-type: none"> <li>• 0 - All Penny</li> <li>• 1 - Penny/Nickel</li> <li>• 5 - Nickel/Dime</li> </ul>
<b>Round Lot</b>	37	1	ASCII	Round Lots Accepted: <ul style="list-style-type: none"> <li>• Y – Yes</li> <li>• N – No</li> </ul>
<b>MPV</b>	38	2	Binary	The minimum increment for a trade price, in 100ths of a cent. Typically 1, or \$0.0001, but for some Tick Pilot stocks, can be 500, or \$0.05.
<b>Unit of Trade</b>	40	2	Binary	This field specifies the security Unit of Trade in shares. Valid values are 1, 10, 50 and 100
<b>Reserved</b>	42	2	Binary	Reserved for future use. Disregard any content.

#### 4.4 SYMBOL CLEAR MESSAGE (MSG TYPE 32)

In case of a failure and recovery of a Matching Engine or an Pillar Publisher, the publisher may send a full state refresh for every symbol affected. This kind of unrequested refresh is preceded by a Symbol Clear message. The client should react to receipt of a Symbol Clear message by clearing all state information for the specified symbol in anticipation of receiving a full state refresh.

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 20 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 32 – Symbol Clear
<b>SourceTime</b>	4	4	Binary	The time when this msg was generated in the order book, in seconds since Jan 1, 1970 00:00:00 UTC.
<b>SourceTimeNS</b>	8	4	Binary	The nanosecond offset from the SourceTime
<b>SymbolIndex</b>	12	4	Binary	The unique ID of the symbol in the Symbol Index msg
<b>NextSourceSeqNum</b>	16	4	Binary	The sequence number in the next message for this symbol

#### 4.5 SECURITY STATUS MESSAGE (MSG TYPE 34)

This message informs clients of changes in the status of a specific security, such as Trading Halts, Short Sale Restriction state changes, etc. Security Status of “B” is published once the Pillar Gateways begin accepting orders on a given market, e.g. NYSE Arca Pillar publisher data feeds will publish this security status at 2:30am ET, but the MarketState field will still reflect Pre-Opening.

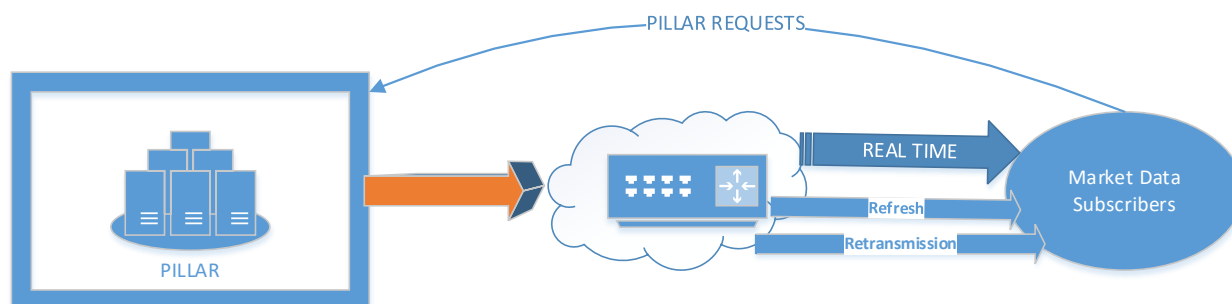
FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 46 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 34 – Security Status Message
<b>SourceTime</b>	4	4	Binary	The time when this msg was generated in the order book, in seconds since Jan 1, 1970 00:00:00 UTC.
<b>SourceTimeNS</b>	8	4	Binary	The nanosecond offset from the SourceTime
<b>SymbolIndex</b>	12	4	Binary	The unique ID of the symbol in the Symbol Index msg
<b>SymbolSeqNum</b>	16	4	Binary	The unique ID of this message in the sequence of messages published for this specific symbol.
<b>Security Status</b>	20	1	ASCII	The new status that this security is transitioning to. The following are Halt Status Codes: <ul style="list-style-type: none"> <li>• 4 - Trading Halt</li> <li>• 5 - Resume</li> <li>• 6 - Suspend</li> </ul> The following are Short Sale Restriction Codes (published for all symbols traded on this exchange): <ul style="list-style-type: none"> <li>• A – Short Sale Restriction Activated (Day 1)</li> <li>• C – Short Sale Restriction Continued (Day 2)</li> <li>• D - Short Sale Restriction Deactivated</li> </ul> Market Session values : <ul style="list-style-type: none"> <li>• P – Pre-opening</li> <li>• B - Begin Accepting Orders</li> </ul>

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
				<ul style="list-style-type: none"> <li>• E – Early session</li> <li>• O – Core session</li> <li>• L – Late session (Non-NYSE only)</li> <li>• X – Closed</li> </ul> <p>If this security is not halted at the time of a session change, the Halt Condition field = ~. If this security is halted on a session change, Halt Condition is non-~, and the security remains halted into the new session.</p> <p>The following values are the Price Indication values:</p> <ul style="list-style-type: none"> <li>• I – Halt Resume Price Indication</li> <li>• G – Pre-Opening Price Indication</li> </ul>
<b>Halt Condition</b>	21	1	ASCII	<ul style="list-style-type: none"> <li>• ~ - Security not delayed/halted</li> <li>• D - News released / News dissemination</li> <li>• I - Order imbalance</li> <li>• P - News pending</li> <li>• M – LULD pause</li> <li>• X - Equipment changeover</li> <li>• A - Additional Information Requested</li> <li>• C - Regulatory Concern</li> <li>• E - Merger Effective</li> <li>• F - ETF Component Prices Not Available</li> <li>• N - Corporate Action</li> <li>• O - New Security Offering</li> <li>• V - Intraday Indicative Value Not Available</li> <li>• 6 - Suspend</li> </ul> <p>Market Wide Circuit Breakers:</p> <ul style="list-style-type: none"> <li>• 1 - Market Wide Circuit Breaker Halt Level 1</li> <li>• 2 - Market Wide Circuit Breaker Halt Level 2</li> <li>• 3 - Market Wide Circuit Breaker Halt Level 3</li> </ul>
<b>Reserved</b>	22	4	Binary	Future use. Any field content should be ignored.
<b>Price 1</b>	26	4	Binary	<p>Default value is 0.</p> <ul style="list-style-type: none"> <li>• If securityStatus = A and this security is listed on this exchange, then this field is the SSR Triggering Trade Price</li> <li>• If securityStatus = G or I, then this field is the Indication Low Price.</li> </ul>
<b>Price 2</b>	30	4	Binary	<p>Default value is 0</p> <ul style="list-style-type: none"> <li>• If securityStatus = G or I, then this field is the Indication High Price.</li> </ul>

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>SSR Triggering Exchange ID</b>	34	1	ASCII	<p>This field is only populated when securityStatus = A and this security is listed on this exchange. Otherwise it is defaulted to 0x20.</p> <p>Valid values are:</p> <ul style="list-style-type: none"> <li>• A – NYSE American</li> <li>• B – NASDAQ OMX BX</li> <li>• C – NYSE National</li> <li>• D – FINRA</li> <li>• G – 24X</li> <li>• H - Miami Peral</li> <li>• I – Nasdaq ISE</li> <li>• J – CBOE EDGA</li> <li>• K – CBOE EDGX</li> <li>• L - LTSE</li> <li>• M – NYSE Texas</li> <li>• N – NYSE</li> <li>• P – NYSE Arca</li> <li>• Q – NASDAQ</li> <li>• T – NASDAQ OMX</li> <li>• U - MEMX</li> <li>• V – IEX</li> <li>• W – CBSX</li> <li>• X – NASDAQ OMX PSX</li> <li>• Y – CBOE BYX</li> <li>• Z – CBOE BZX</li> </ul>
<b>SSR Triggering Volume</b>	35	4	Binary	<p>Default value is 0.</p> <p>This field is only populated when securityStatus = A and this security is listed on this exchange</p>
<b>Time</b>	39	4	Binary	<p>Default value is 0.</p> <p>Format : HHMMSSmmm (mmm = milliseconds)</p> <ul style="list-style-type: none"> <li>• If securityStatus = A and this security is listed on this exchange, then this field is the SSR Trigger Time</li> </ul>
<b>SSRState</b>	43	1	ASCII	<p>The current SSR state, which this msg updates if the Security Status field contains an SSR Code. Valid values:</p> <ul style="list-style-type: none"> <li>• '~' – No Short Sale Restriction in Effect</li> <li>• E – Short Sale Restriction in Effect</li> </ul>
<b>MarketState</b>	44	1	ASCII	<p>The current Market State, which this msg updates if the Security Status field contains a Market State Code. Valid values:</p> <ul style="list-style-type: none"> <li>• P – Pre-opening</li> <li>• E – Early session</li> <li>• O – Core session</li> <li>• L – Late session (Non-NYSE only)</li> <li>• X -- Closed</li> </ul>
<b>SessionState</b>	45	1	ASCII	<p>Unused. Defaulted to 0x00.</p>

## 5. Error Handling via the Pillar Request Server

### 5.1 PILLAR REQUEST SERVER



Similar to the NYSE [Pillar Gateway](#), the new Pillar Request Server will facilitate market data client requests for Refresh/Retransmission with the following features:

- In case of dropped multicast packets, the client can connect to the Pillar Request Server via TCP/IP to request retransmissions of missed messages.
- In case of client late start or intraday failure, the client can connect to the Pillar Request Server and request snapshot refreshes of the state of the market.
- At system startup, each channel publishes referential data about all symbols published on the channel. If a client process misses this initial spin of symbol data, clients can connect to the Pillar Request Server and request a refresh of some or all of the missed data.
- This service is subject to Pillar's IP Table filtering in order to safeguard against events similar to denial-of-service attacks. The filtering prevents any client from making further connections to the Pillar Request Server after the client has connected a truly excessive number of times.

Customers are required to certify their market data sessions for refresh/retransmission in the NYSE Pillar CERT environment before activation in production.

#### 5.1.1 Request Processing

Clients may send several requests at the same time with the same Source ID. There is no need to wait for one request to be fulfilled before requesting another one. Responses to all requests are published in the order in which they are received, although overlapping requests may be de-duplicated for efficiency.

While it is possible to connect to the Request Server only as needed, and disconnecting after each request, it is recommended that Customers remain connected to the Request Server for the entire trading day.

#### 5.1.2 Handling Sequence Number Gaps

Since multicast is an unreliable protocol, messages can be dropped. For this reason, clients are advised to process both lines in a channel. If a gap occurs on one line, the gap can be filled immediately from the other.

If a gap occurs on both lines simultaneously, the client can send a [Retransmission Request Message \(Msg Type 10\)](#) via TCP to the Request Server. The Retransmission Request contains a unique client ID called a Source ID, along with the Product and Channel IDs and the sequence number range of the missing messages.

On receipt of a Retransmission Request message, the Request Server will send back a [Request Response Message \(Msg Type 11\)](#). If any of the fields of the the Retransmission Request contained malformed or meaningless information, the request is rejected. If the request is accepted, the Retransmission Server will re-send the requested messages via multicast over the Retransmission channels.

If the request is rejected for exceeding a predefined system limit, the client will be prevented from making any further requests. See [Request Quotas](#). If further requests are required, please contact NYSE.

### 5.1.3 Request Quotas

The table below summarizes the retransmission/refresh request limitations that are enforced by the Pillar Request Server. The numbers represent thresholds per client ID.

Any client who has been blocked by exceeding these quotas can connect to the Module B Pillar Request Server.

FEATURE	DESCRIPTION
Max number of packets per Retransmission Request	Retransmission requests for more than 1,000 messages will not be honored.
Max number of Retransmission Requests in a day	Retransmission requests from a client who has already made 10,000 retransmission requests today will not be honored, and the Client ID will be blocked from making retransmission requests for the remainder of the day.
Max number of Refresh Requests in a day	Refresh requests from a client who has already made 5,000 refresh requests today will not be honored.

### 5.1.4 Retransmission Format

Retransmitted messages have the same message format and content as the originally published messages (including the [Sequence Numbers](#), but they may be packetized differently for best efficiency.

Packets of retransmitted messages have special Delivery Flag values in the Packet Header:

- 13 – Only one packet in retransmission sequence
- 15 – Part of a retransmission sequence

### 5.1.5 Recovering from Client Late Starts or Intraday Failures

If a client process experiences a late start or an intraday failure, the client will usually want to receive snapshots of the current market state for each symbol before resuming processing of real-time data. To accomplish this, the client can request a refresh from the Pillar Request Server.

1. Subscribe to the Publisher multicast channels. Any messages received should be cached but not processed until all refresh information is processed.
2. Connect to the Pillar Request Server. This connection should be maintained all day.
3. Subscribe to the Refresh multicast channels.
4. Send a [Refresh Request Message \(Msg Type 15\)](#) to the Request Server.

The Refresh Request contains:

1. A unique client ID called a Source ID
2. Product and Channel IDs
3. A Symbol Index, specifying a particular symbol to be refreshed or else if 0, specifying all symbols.

On receipt of a Refresh Request message, the Request Server will send back a [Request Response Message \(Msg Type 11\)](#). If any of the fields of the Refresh Request contained malformed or meaningless information, the request is rejected. If the request is rejected for exceeding a predefined system limit, the client will be prevented from making any further requests. See [Request Quotas](#). Session related Quota can be replenished based on User/Client Id Level flag “replenish”. If further requests are required, please contact NYSE.

If the request is accepted, the Pillar Request Server will send the snapshot message(s) over the specific Refresh channel. All these messages should be used to rebuild the current state of the order book. Once all refresh messages are processed, messages from the Publisher can now be processed. Note that any messages received whose sequence numbers are lower than the LastSequenceNumber indicated in the refresh sequence should be discarded.

### 5.1.6 Refresh Message Format

Each refresh packet begins with a Packet Header, followed by a [Refresh Header \(Msg Type 35\)](#).

The Packet Header for a refresh packet has special Delivery Flag values:

- 17 – Only one packet in Refresh sequence
- 18 – Start of Refresh sequence
- 19 – Part of a Refresh sequence

- 20 – End of Refresh sequence

The Refresh Header identifies the position of the current packet in this sequence of Refresh packets, along with the total number of packets in this sequence. By use of the Delivery Flag and the packet sequence information in the Refresh Header, the client can know when the last packet of the refresh sequence has been received.

No dedicated retransmission service is available for the Refresh Server; if message loss is detected in a refresh channel, clients should submit another refresh request.

### 5.1.7 Refreshing Symbol Information

At system startup, each channel publishes a [Symbol Index Mapping Message \(Msg Type 3\)](#) for each symbol published on this channel.

If a client process misses the initial spin of symbol information, the client may wish to receive a refresh of some or all Symbol Index Mapping messages before resuming processing of real-time data. To do this, the client should follow the procedure described in [Recovering from Client Late Starts or Intraday Failures](#), but request a [Symbol Index Mapping Request Message \(Msg Type 13\)](#) to the Request Server instead of a Refresh Request Message.

### 5.1.8 Symbol Index Mapping Refresh Format

Requested Symbol Index Mapping messages are published by the Refresh Server with the same Packet Header Delivery Flags used for Refresh publications. Refresh Headers are not used in Symbol Index Mapping refreshes.

### 5.1.9 Pillar Request Server Implementation

1. Pillar Request server will accept Client connection to Module A and Module B but will accept connection request only on last/recently connected session. E.g. if a client connects to B while it was already having a connection with A module, the Pillar Request Server will disconnect A connection. In essence, new connection will override the old connection.
2. Retransmission requests will be allowed from Sequence Number 1.
3. Once a client establishes a TCP/IP connection, the Request Server will send a heartbeat to the client approximately every 60 seconds. Clients must respond to with a Heartbeat Response message within 5 seconds, otherwise the Request Server will assume the client or the network has failed and close the connection.
4. Client wild card requests to the Pillar Request Server:
  - a. Max Number of Full Refresh Wild Card Requests = 500 per Client ID
  - b. Max Number of Symbol Index Mapping Wild Card Requests = 500 per Client ID
5. For out of bound sequence requests, Pillar Request Server will not send Invalid Request Response with Status Code "2 – Rejected due to invalid sequence range". Examples:
  - a. If last processed Seq is 1000 and Request comes for 900-1100, Pillar will send MsgUnavailable for 1001-1100
  - b. If last processed Seq is 1000 and Request comes for 1100-1200, Pillar will send MsgUnavailable for 1100-1200.
6. In the Pillar Request Server, there are strict validations on any invalid characters. Example:
  - a. ABCDEFG<NULL><JUNK><JUNK> will be rejected in the Pillar Request Server. Client ID format should be ABCDEFG<NULL><NULL><NULL>.
7. With the Pillar implementation, clients should use the LastSeqNum in the RefreshHeader, keeping in mind, that this recovery is symbol-based. Clients can apply the buffered/new messages higher than the LastSeqNum on top of the Refresh State, per Symbol.
  - a. e.g. When requesting a refresh for all symbols on a Pillar Channel, the LastSeqNum will not be the same per symbol.

### 5.1.10 Request Server Denial of Service

NYSE Pillar engine maintains a running counter of log in attempts (both successful and unsuccessful) and session level rejects per client ID over the course of a trading day. If either of the counters reaches 100, the Pillar Denial of Service (DOS) functionality will be triggered on the Pillar Request Server for that client ID.

On a subsequent connection event, Pillar Request Server will lockout the client id for 60 seconds.

If the firm's client id continues to exhibit DOS behaviors, NYSE operations may shutdown the offending retransmission port for the day. In this event, the firm should reach out to NYSE connectivity support, [support@nyse.com](mailto:support@nyse.com)

## 6. Pillar Request Server - Client Request Message

### 6.1 RETRANSMISSION REQUEST MESSAGE (MSG TYPE 10)

Clients who have experienced a sequence number gap and need a retransmission of the missed messages should send a Retransmission Request message via TCP to the Request Controller. A Request Response message will be sent over the TCP connection back to the client, and if the request was valid, the requested message(s) will be re-published over the relevant Retransmission multicast channel.

The retransmitted message(s) will have the same message format and content as the original messages that were missed.

Retransmission Requests should be sent in a packet whose Packet Header Delivery Flag is set to 11, and which contains a valid sequence number.

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 24 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 10 – Retransmission Request message
<b>BeginSeqNum</b>	4	4	Binary	The beginning sequence number of the range of messages to be retransmitted.
<b>EndSeqNum</b>	8	4	Binary	The end sequence number of the range of messages to be retransmitted.
<b>SourceID</b>	12	10	ASCII	The ID of the client requesting this retransmission . All trailing characters should be NULL. Examples: <ul style="list-style-type: none"> <li>• 10 character: ABCDEFGHIJ</li> <li>• 9 character: ABCDEFGHI&lt;NULL&gt;</li> </ul>
<b>ProductID</b>	22	1	Binary	The unique ID of the feed for which a retransmission is requested (listed in the feed's client specification).
<b>ChannelID</b>	23	1	Binary	The ID of the multicast channel on which the gap occurred.

## 7. Refresh and Retransmission - Client Response Messages

### 7.1 SYMBOL INDEX MAPPING REQUEST MESSAGE (MSG TYPE 13)

This message is sent by clients via TCP/IP requesting the Symbol Index Mapping messages for one or all symbols in a specified channel.

The Symbol Index Mapping Request messages should be sent in a packet whose Packet Header Delivery Flag is set to 11, and which contains a valid sequence number.

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 21 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 13 – Symbol Index Mapping Request Message
<b>SymbolIndex</b>	4	4	Binary	The ID (from the Symbol Index msg) of the symbol for which a refresh is requested.  To request a refresh for all symbols in the specified channel, set this field to 0.
<b>SourceID</b>	8	10	ASCII	The ID of the client requesting this retransmission. All trailing characters should be NULL. Examples: <ul style="list-style-type: none"> <li>• 10 character: ABCDEFGHIJ</li> <li>• 9 character: ABCDEFGHI&lt;NULL&gt;</li> </ul>
<b>ProductID</b>	18	1	Binary	The unique ID of the feed for which the refresh is requested (listed in the feed's client specification).
<b>ChannelID</b>	19	1	Binary	The ID of the multicast channel for which the refresh is requested.
<b>RetransmitMethod</b>	20	1	Binary	The delivery method for the requested symbol index mapping information. Valid values: <ul style="list-style-type: none"> <li>▪ 0 – deliver via UDP</li> </ul>

### 7.2 REFRESH REQUEST MESSAGE (MSG TYPE 15)

Clients who have experienced a failure and need a refresh of the state of one or all symbols in a specific channel should send a Retransmission Request message via TCP to the Request Controller. A Request Response message will be sent over the TCP connection back to the client, and if the request was valid, the requested message(s) will be published over the relevant Refresh multicast channel.

Retransmission Requests should be sent in a packet whose Packet Header Delivery Flag is set to 11, and which contains a valid sequence number.

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 20 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 15 – Refresh Request Message
<b>SymbolIndex</b>	4	4	Binary	The ID (from the Symbol Index msg) of the symbol for which a refresh is requested. To request a refresh for all symbols in the channel, set this field to 0.
<b>SourceID</b>	8	10	ASCII	The ID of the client requesting this retransmission. All trailing characters should be NULL. Examples:

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
				<ul style="list-style-type: none"> <li>10 character: ABCDEFGHIJ</li> <li>9 character: ABCDEFGHI&lt;NULL&gt;</li> </ul>
<b>ProductID</b>	18	1	Binary	The unique ID of the feed for which the refresh is requested (listed in the feed's client specification).
<b>ChannelID</b>	19	1	Binary	The ID of the multicast channel for which the refresh is requested.

### 7.3 « MESSAGE UNAVAILABLE » MESSAGE (MSG TYPE 31)

This message will be sent over the Retransmission multicast channels to inform clients of unavailability of a range of messages (or part of a range) for which they may have requested a retransmission.

For any packet containing a Message Unavailable message, the Packet Header Delivery Flag will be set to 21.

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 14 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 31 – Message Unavailable
<b>BeginSeqNum</b>	4	4	Binary	The beginning sequence number of the unavailable range of messages.
<b>EndSeqNum</b>	8	4	Binary	The ending sequence number of the unavailable range of messages.
<b>ProductID</b>	12	1	Binary	The unique ID of the feed for which the retransmission was requested (listed in the feed's client specification).
<b>ChannelID</b>	13	1	Binary	The ID of the multicast channel for which the retransmission was requested.

### 7.4 REFRESH HEADER (MSG TYPE 35)

The first message in each packet of refresh messages published over the Refresh multicast channels is of this type.

Valid values for the DeliveryFlag in the PacketHeader are:

- 17 – Only one packet in Refresh sequence
- 18 – Start of Refresh sequence
- 19 – Part of a Refresh sequence
- 20 – End of Refresh sequence
- 

FIELD NAME	OFFSET	SIZE (BYTES)	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 16 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 35 – Refresh Header Message
<b>CurrentRefreshPkt</b>	4	2	Binary	The current refresh packet in the update
<b>TotalRefreshPkts</b>	6	2	Binary	The total number of refresh packets you should expect in the update
<b>LastSeqNum</b>	8	4	Binary	The last sequence number sent on the channel for any symbol. The refresh is the state of the order book as of this sequence number.
<b>LastSymbolSeqNum</b>	12	4	Binary	The last symbol sequence number sent for this symbol. The refresh is the symbol state of this symbol as of this symbol sequence number.

#### 7.4.1 Shortened Refresh Header

The first message in the first packet for a given symbol is a full 16-byte Refresh Header message.

Every other packet for the same symbol contains an 8-byte Refresh Header. The LastSeqNum and the LastSymbolSeqNum fields are removed so as not to send duplicate information in every packet.

### 7.4.2 Refresh Example

Assuming this refresh of a single symbol requires three packets:

The first, second and third Packet structures look as follows:

PACKET HDR delivery = first	FULL REFRESH HDR	MESSAGE 1	MESSAGE 2	...	MESSAGE N
PACKET HDR delivery = part	SHORT REFRESH HDR	MESSAGE 1	MESSAGE 2	...	MESSAGE N
PACKET HDR delivery = last	SHORT REFRESH HDR	MESSAGE 1	MESSAGE 2	...	MESSAGE N

For a depth of book feed such as Integrated or ArcaBook, the sequence of refresh messages per symbol consists of the following message types:

1. Symbol Index Mapping Message (Msg Type 3)
2. Imbalance Message (Msg Type 105), if there is a current imbalance
3. Security Status Message (Msg Type 34)
4. Add Order Refresh (Msg Type 106), repeated as needed to specify the book state for this symbol

### 7.4.3 Header Fields in the Refresh Channels

#### 7.4.3.1 Refresh response to a request for all Symbol Index Mapping messages

There are no Refresh Header messages

- First packet Delivery Flag =18 (START of refresh)
- Intermediate packets Delivery Flag = 19 (PART of refresh)
- Last packet Delivery Flag = 20 (END of refresh)

**\*\* If total number of symbols on the channel is less than 32, only END of refresh is published.**

#### 7.4.3.2 Refresh response to a request for a single Symbol Index Mapping message

There is no Refresh Header message.

- One packet is sent Delivery Flag = 17 (ONE packet in the refresh)

#### 7.4.3.3 Refresh response to a request for a full refresh of all symbols

Each packet contains messages for a single symbol only.

- All packets for the first symbol Delivery Flag =18 (START of refresh)
- All packets for intermediate symbols Delivery Flag = 19 (PART of refresh)
- All packets for the last symbol Delivery Flag = 20 (END of refresh)

The first message in each packet is a Refresh Header.

##### For each symbol:

- The currentRefreshPkt and totalRefreshPkts fields in the Refresh Header apply to this symbol only.
- The first packet contains a full Refresh Header (16 bytes). The LastSequenceNumber field contains the sequence number of the last message processed in this channel for any symbol. The LastSymbolSeqNum field contains the last Symbol Sequence Number processed for this symbol.
- All subsequent packets contain a short Refresh Header (8 bytes).

**\*\* If total number of symbols on the channel is less than 2, only END of refresh is published.**

#### 7.4.3.4 Refresh response to a request for a full refresh of a single symbol

- If there are multiple packets in the response      Delivery Flags = 19 (PART of refresh)
- If there is only one packet in the response      Delivery Flag = 17 (ONE packet in the refresh sequence)

All packets begin with a Refresh Header message.

- The first packet contains a full Refresh Header (16 bytes).
- The first packet for a symbol contains a full Refresh Header (16 bytes). The LastSequenceNumber field contains the sequence number of the last message processed in this channel for any symbol. The LastSymbolSeqNum field contains the last Symbol Sequence Number processed for this symbol.
- All subsequent packets contain a short Refresh Header (8 bytes).

\*\* If there are no symbols on the respective channel, the refresh request will be acknowledged, but no response will be published on the multicast response channels.

## 7.5 PILLAR REQUEST SERVER - RESPONSE MESSAGES

### 7.6 REQUEST RESPONSE MESSAGE (MSG TYPE 11)

This message will be sent immediately via TCP/IP in response to the client's request for retransmission, refresh or Symbol Mapping messages.

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 29 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 11 – Request Response Message
<b>RequestSeqNum</b>	4	4	Binary	The sequence number of the request message sent by the client. This can be used by the client to couple this response with the original request message.
<b>BeginSeqNum</b>	8	4	Binary	For Retrans Request responses, the beginning sequence number of the requested retransmission range. For responses to Refresh or Symbol Mapping Requests, 0.
<b>EndSeqNum</b>	12	4	Binary	For Retrans Request responses, the ending sequence number of the requested retransmission range. For responses to Refresh or Symbol Mapping Requests, 0.
<b>SourceID</b>	16	10	ASCII	The ID of the client requesting this retransmission. All trailing characters should be NULL.
<b>ProductID</b>	26	1	Binary	The unique ID of the feed for which the request was made (listed in the feed's client specification).
<b>ChannelID</b>	27	1	Binary	The ID of the multicast channel for which the request was made.
<b>Status</b>	28	1	ASCII	The reason why the request was rejected. Valid values: <ul style="list-style-type: none"> <li>▪ 0 – Message was accepted</li> <li>▪ 1 – Rejected due to an Invalid Source ID</li> <li>▪ 3 – Rejected due to maximum sequence range (see threshold limits)</li> <li>▪ 4 – Rejected due to maximum request in a day</li> <li>▪ 5 – Rejected due to maximum number of refresh requests in a day</li> <li>▪ 6 – Rejected. Request message SeqNum TTL (Time to live) is too old. Use refresh to recover current state if necessary.</li> <li>▪ 7 – Rejected due to an Invalid Channel ID</li> <li>▪ 8 – Rejected due to an Invalid Product ID</li> <li>▪ 9 – Rejected due to: 1) Invalid MsgType, or 2) Mismatch between MsgType and MsgSize</li> </ul>

### 7.7 HEARTBEAT RESPONSE MESSAGE (MSG TYPE 12)

Clients who remain connected to the Retransmission Server intraday must respond to a Heartbeat with a Heartbeat Response message within 5 seconds. If no timely client response is received, the connection will be closed.

Heartbeat Response messages should be sent in a packet whose Packet Header Delivery Flag is set to 11, and which contains a valid sequence number.

FIELD NAME	OFFSET	SIZE	FORMAT	DESCRIPTION
<b>MsgSize</b>	0	2	Binary	Size of the message: 14 Bytes
<b>MsgType</b>	2	2	Binary	The type of this message: 12 – Heartbeat Response message
<b>SourceID</b>	4	10	ASCII	The ID of the client requesting this retransmission . All trailing characters should be NULL.

## 8. Operational Information

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### 8.1 SYSTEM BEHAVIOR ON START AND RESTART

At system startup or at start of system recovery following a failure, proprietary data feeds send the following messages over each channel:

1. Multicast priming from the primary Publisher's source IPs: a series of Heartbeats OR Sequence-Reset messages for several seconds and sequence number set to 1. (Packet Delivery Flag is set to 1 for heartbeats and 12 for Sequence-Reset messages)
2. [Sequence Number Reset Message \(Msg Type 1\)](#), the sequence number is 1 and the packet DeliveryFlag is 12
3. For securities published on this channel, a full spin of:
  - a. [Symbol Index Mapping Messages \(Msg Type 3\)](#)
  - b. [Symbol Clear Message \(Msg Type 32\)](#)
  - c. [Security Status Message \(Msg Type 34\)](#)

### 8.2 DATA FEED PUBLISHER FAILOVER

When failing over to the backup Publisher, the following refresh information is published.

Note: During the failover refresh, DeliveryFlag fields for all Packet Headers except Heartbeats are set to 10.

1. Multicast priming from the backup Publisher's source IPs: a series of Heartbeats OR Sequence-Reset messages for several seconds with the sequence number set to 1. (Packet Delivery Flag is set to 1 for heartbeats and 12 for Sequence-Reset messages).
2. A [Sequence Number Reset Message \(Msg Type 1\)](#) is sent in its own packet
3. For each symbol, the following are published,
  - [Symbol Index Mapping Messages \(Msg Type 3\)](#)
  - [Symbol Clear Message \(Msg Type 32\)](#)
  - The last [Security Status Message \(Msg Type 34\)](#)
  - All required refresh messages
  - The last [Source Time Reference Message \(Msg Type 2\)](#)

Once all symbols have been refreshed, Packet Header DeliveryFlag fields return to the normal 11.

### 8.3 DISASTER RECOVERY SITE

All proprietary data feeds are published out of the NYSE Mahwah data center. In case of catastrophic failure in Mahwah, all affected systems including data feeds will be coldstarted at the Cermak Disaster Recovery site in Chicago. The Cermak configuration of channels and multicast groups is identical to Mahwah for all feeds, except the source IPs are different. The initial publication sequence is as described in [System Behavior on Start and Restart](#).

## 8.4 PROPRIETARY DATA - PRODUCTION HOURS (US EASTERN TIME)

EVENT	NYSE	ARCA	AMERICAN	NATIONAL	TEXAS
<b>Feed Start Time/ Control Messages:</b>  <b>Sequence Number Reset, Source Time Reference, Symbol Index Mapping, Symbol Clear, Security Status</b>	2:04am*	2:03am*	2:01am*	2:00am*	2:02am*
<b>Early Open Auction</b>	7:00am (Tape B & Tape C symbols only)	4:00am	7:00am	7:00am	7:00am
<b>Core Open Auction and Open</b>	9:30am	9:30am	9:30am	9:30am	9:30am
<b>Closing Auction and Close</b>	4:00pm	4:00pm	4:00pm	4:00pm	4:00pm
<b>End of Late Session</b>		8:00pm	8:00pm	8:00pm	8:00pm

\*No messages are sent before this feed start time, but clients might see earlier source times for messages that were generated prior to the feed start time

## 8.5 NYSE PILLAR CERT TESTING

NYSE Pillar CERT connection information is available on the public NYSE Proprietary IP Address spreadsheet.

CERT testing hours are approximately 1:00 AM until 8:15 PM.

- Email: Technology Member Services: [tms@nyse.com](mailto:tms@nyse.com)
- Telephone: +1 212 896-2830 x2

### 8.5.1 Pillar Request Server Certification

Customers of the new Pillar Request Server for Refresh/Retransmission functionality must certify their readiness in the NYSE Pillar CERT environment before sessions are available in production.

The source IPs of the customer sessions are required as part of the production Pillar Request Server setup.

## 9. Symbol Index Mapping File

Datafeed subscribers receive reference data on the morning reference data push at start of day.

Additionally, customers may download the symbol index mapping file from an FTP server. Static file layout:

### 9.1 SYMBOL INDEX MAPPING FILE FORMAT

FIELD NAME	FORMAT	DESCRIPTION
<b>Symbol</b>	ASCII	The full symbol in <a href="#">NYSE Symbology</a> .
<b>CQS Symbol</b>	ASCII	The full symbol in CTA and UTP line format. See <a href="#">NYSE Symbology</a> .
<b>SymbolIndex</b>	Numeric	The unique ID for this symbol. See <a href="#">Symbol Indexes</a> . This ID is unique for products within each market. It cannot be used to cross reference a security between markets.
<b>NYSE Market</b>	Character	The market within the NYSE Group where this symbol is traded: <ul style="list-style-type: none"> <li>• N – NYSE</li> <li>• P – NYSE Arca</li> <li>• C – NYSE National</li> <li>• A – NYSE American</li> <li>• M - NYSE Texas</li> </ul>
<b>Listed Market</b>	Character	For listed equity markets, the market where this symbol is listed: <ul style="list-style-type: none"> <li>• A – NYSE American</li> <li>• M - NYSE Texas</li> <li>• N – NYSE</li> <li>• L - LTSE</li> <li>• P – NYSE Arca</li> <li>• Q – NASDAQ</li> <li>• V - IEX</li> <li>• Z – CBOE</li> </ul>
<b>TickerDesignation</b>	Character	The SIP tape on which this symbol is published: <ul style="list-style-type: none"> <li>• A – SIP (CTA or UTP) Tape A</li> <li>• B – SIP (CTA or UTP) Tape B</li> <li>• C – SIP (CTA or UTP) Tape C</li> </ul>
<b>Round Lot</b>	Numeric	The number of shares in a round lot.
<b>PriceScaleCode</b>	Numeric	A code used to place the decimal point in all price fields for this symbol. See <a href="#">section 4.5</a> for details on price handling.
<b>SystemID</b>	Numeric	The ID of the matching engine instance that handles this symbol.
<b>Security Type</b>	Character	<ul style="list-style-type: none"> <li>▪ A - American Depositary Receipts</li> <li>▪ H - American Depositary Shares</li> <li>▪ C - Common Stock</li> <li>▪ E - Exchange Traded Funds</li> <li>▪ O - Ordinary Shares</li> <li>▪ P - Preferred Stock</li> <li>▪ R - Rights</li> <li>▪ S - Shares of Beneficial Interest</li> </ul>

FIELD NAME	FORMAT	DESCRIPTION
		<ul style="list-style-type: none"> <li>▪ I - Units</li> <li>▪ W - Warrants</li> <li>▪ D - Debentures</li> <li>▪ F - Foreign</li> <li>▪ M - Index Linked Notes</li> <li>▪ U - Closed End Funds</li> <li>▪ M - Structured Product</li> <li>▪ T - Test</li> </ul>
<b>Reserved</b>	Empty	Reserved field. No character between the delimiting pipe characters.

## 9.2 SYMBOL INDEX MAPPING FILE AVAILABILITY

The symbol index mapping files are available by 12 midnight EST in txt and xml formats.

- \$Market\$SymbolMapping\_YYYYMMDD.txt
- \$Market\$SymbolMapping\_YYYYMMDD.xml

Example: ARCASymbolMapping\_20220304.txt - NYSE Arca Pillar market symbol mapping file for March 4<sup>th</sup>, 2022.

These files are available at the following public ftp locations:

### NYSE

- <https://ftp.nyse.com/NYSESymbolMapping/>

### NYSE American

- <https://ftp.nyse.com/AmericanSymbolMapping/>

### NYSE Arca

- <https://ftp.nyse.com/ARCASymbolMapping/>

### NYSE Texas

- <https://ftp.nyse.com/ChicagoSymbolMapping/>
- <https://ftp.nyse.com/TexasSymbolMapping/>

### NYSE National

- <https://ftp.nyse.com/NationalSymbolMapping/>