

Trader Update

Date: October 23, 2009
Audience: NYSE Arca ETP Holders
Subject: Customer Invoices Involving Fix Tags

Summary

In the past several days, NYSE Arca became aware of a potential problem involving ETP Holders who use FIX Tag 9730 to create their customer invoices. Upon investigation, it was confirmed that in some instances FIX Tag 9730 was erroneously set to FIX Tag 9730=X when it should be set to FIX Tag 9730=N. We have taken steps to correct this issue, and as of today customers who use this process to bill their customers will not encounter any difficulties.

ETP Holders who believe that they have been affected by this issue should contact their Relationship Manager to arrange for corrected data files. We believe the issue dates back to June 11.

We apologize for any inconvenience this may have caused.

Contact Info:

If you have further questions please contact your Relationship Manager.

Other NYSE Euronext News:

[Universal Trading Platform Intro \(video\)](#)
[Exchanges Blog](#)
[NYSE Arca Europe](#)

© 2009 NYSE Euronext. All Rights Reserved.