

Trader Update

Date: September 21, 2009
Audience: NYSE Arca Equities Traders
Subject: Outage Update

Summary:

On Monday, September 21, 2009, NYSE Arca experienced National Best Bid and Offer (NBBO) quote interruptions on the equities trading platform due to a software release that rolled out over the weekend. The interruption began at 9:35 a.m. and ended at 10:27 a.m. ET, and as a result the release has been rolled back.

All systems are functioning normally and we apologize for any inconvenience this may have caused.

Contact Info:

If you have further questions please contact Paul Adcock at padcock@nyx.com – (312) 442 7046 or the NYSE Arca Trade Support Desk at (888) 513 9873.

Other NYSE Euronext News:

[Exchanges Blog](#)

[NYSE Arca Europe](#)

[U.S. Equities Newsletter Volume 1 2009](#)

© 2009 NYSE Euronext. All Rights Reserved.
