



**Date:** March 3, 2009

**Audience:** NYSE Arca Equities Traders

**Subject:** Outage Update

**Summary:**

On Tuesday, March 3, 2009, NYSE Arca experienced service interruptions on the equities trading platform due to a failed network connection from 09:45:54 ET - 10:03:55 ET affecting Tape C symbols beginning with the letters A through J.

During the interruption orders did not process on the matching engine until it was failed over at 10:03:55 ET. Although the matching engine was restored it was unable to route orders to away destinations until 11:17:00 ET.

The problem that caused the interruption has been diagnosed and corrected. All systems are now up and running normally.

**Contacts:**

Please contact the NYSE Arca Trade Support Desk if you have any additional questions at 888.513.9873.

©2009 NYSE Euronext. All Rights Reserved.