

Date: May 18, 2009
Audience: NYSE Arca Equities Traders
Subject: Outage Update

Summary:

On Monday, May 18, 2009, NYSE Arca experienced service interruptions on the equities trading platform due to a failed network connection from 11:19:38 ET – 11:30:34 ET affecting Tape A and Tape B symbols beginning with the letters D through F, except FAZ.

During the interruption orders in the affected symbols did not process on the matching engine until it was failed over at 11:30:34 ET. The problem that caused the interruption has been diagnosed and corrected. All systems are now up and running normally.

Contact Info:

Please contact the NYSE Arca Trade Support Desk if you have any additional questions at 888.513.9873.

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