

Trader Update

Date: August 6, 2009
Audience: NYSE Amex Options Traders
Subject: Outage Update

Summary:

Wednesday, August 5th NYSE Amex options experienced operational outages in the matching engine (ME), which impacted symbols H-N, starting at 15:11:50 ET. At 15:15:30 ET the matching engine was failed over to a back up engine and was back up for trading by 15:44. The outage was caused by a hardware failure; as a result, hardware has been tested and should prevent any reoccurrences for today's trading.

Contact Info:

Please contact your NYSE Relationship Manager or the NYSE Arca Options Trade Support Desk at 877.729.7291, if you have any additional questions.

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