

Trader Update

Date: November 3, 2009
Audience: NYSE Amex Options Traders
Subject: NYSE Amex Options Outage

Summary

On Monday, November 2, 2009, NYSE Amex options experienced operational outages in the matching engine, which impacted symbols H and N-P, starting at 09:30 am ET. At 09:40 am ET the matching engine was failed over to a back up engine and was back up for trading by 09:48 am ET. NYSE Amex options identified the source of the problem, and is implementing a solution.

Contact Info:

Please contact the NYSE Amex options Trade Support Desk at 877.729.7291, if you have any additional questions.

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