

Trader Update

Date: November 17, 2009
Audience: NYSE Arca
Subject: New CEE Review Request Submission Form

Summary

Beginning next Monday, November 23, 2009, customers of NYSE Euronext's U.S. cash equities markets will have access to a web-based service for submitting Clearly Erroneous Execution review requests. The new CEE submission process is designed to speed and simplify entry of review requests while helping customers meet the deadline for providing all the relevant execution information, which is typically 30 minutes after execution.

The online service provides a uniform three-step process for sending relevant execution details for review, and will replace the email submission process now used by NYSE, NYSE Amex, & NYSE Arca. Customers may continue to submit requests using dotreview@nyx.com for NYSE & NYSE Amex and CEENYSEArca@nyx.com for NYSE Arca, but in the weeks following the launch, submissions received via email addresses will re-direct users to the new web-based forms.

A link to the new webform will be provided as an NYSE Trader Update on Friday, November 20, 2009, and submissions will be accepted using the form beginning on Monday, November 23, 2009.

Our Trade Support staff stands ready to assist with questions about entering CEEs at 866-368-3375 (NYSE and NYSE Amex) and 888-513-9873 (NYSE Arca).

Detailed information about current CEE submission guidelines are available at:
NYSE & NYSE Amex http://www.nyse.com/pdfs/CEE_Policies_Email_Submission_Guidelines.pdf

NYSE Arca
http://www.nyse.com/pdfs/CEE_Notice.pdf

Contact Info:

If you have further questions please contact the NYSE Arca Trade Support Desk at (888) 513 9873.

Other NYSE Euronext News:

Try to update this as often as you can with recent news that affects the specific target audience. Make sure there are hyperlinks.

[Universal Trading Platform Intro \(video\)](#)
[Exchanges Blog](#)
[NYSE Arca Europe](#)

© 2009 NYSE Euronext. All Rights Reserved.
